

Teaming Up for Success

Teams . . . you can't live without them! From the group of employees who get a pizza delivered to your door to the group of employees who create the latest version of your computer software, people working in teams toward a common goal are a way of life. In many situations, teamwork is a necessity for safety, for totally serving the customer and for delivering a sense of fulfillment and completion to those doing the job. Learn what it means to be part of a high performing team. Learn how to get things done in an environment where problems get solved and group members are productive.

Benefits

Upon completion of this program, participants will be able to . . .

- Understand interpersonal and group dynamics of teams
- Recognize team attributes
- Work in and lead teams more effectively
- Accomplish more through effective teams
- Create ways to enjoy teamwork

Topics

INTERPERSONAL AND GROUP DYNAMICS

- Key motivating issues in the workplace
- What creates meaning in work
- Team motivators

FIVE ELEMENTS OF HIGH PERFORMANCE TEAMS

- Characteristics of high performance teams
- Recognizing and appreciating diversity and team member attributes
- Individual contributions to team success

PERSONAL VS. TEAM NEEDS

- Clarify and check expectations for work
- Personal contributions to the team vs. team perceptions
- Personal perceptions and reactions to other team members
- Managing personal feelings in a team

MAKING DECISIONS TOGETHER

- Clarify and identify goals and objectives
- Team problem-solving model to focus efforts
- Gaining commitments and follow through

HAVING SOME FUN AS A TEAM

- Where else does humor fit into the workplace
- What is appropriate workplace humor
- Humor in difficult situations
- Humor to enhance teambuilding and communication

Formats

Formats include one-day and half-day sessions. Both formats provide participants with the tools for managing teams more successfully and becoming better team players. The one-day format includes a team-building exercise that gives participants an opportunity to practice newly acquired skills with coaching.