

Teaming Up For Success

Teams . . . you can't live without them! From the group of employees who get a pizza delivered to your door to the group of employees who create the latest version of your computer software, people working in teams toward a common goal are a way of life. In many situations, teamwork is a *necessity* for safety, for totally serving the customer and for delivering a sense of fulfillment and completion to those doing the job. Learn what it means to be part of a high performing team. Learn how to get things done in an environment where problems get solved and group members are productive.

Benefits

- Upon completion of this program, participants will be able to
- Understand interpersonal and group dynamics of teams
 - Recognize team attributes
 - Work in and lead teams more effectively
 - Accomplish more through effective teams
 - Create ways to enjoy teamwork

Topics

INTERPERSONAL AND GROUP DYNAMICS

- Key motivating issues in the workplace
- What creates meaning in work
- Team motivators

FIVE ELEMENTS OF HIGH PERFORMANCE TEAMS

- Characteristics of high performance teams
- Recognizing and appreciating diversity and team member attributes
- Individual contributions to team success

PERSONAL VS. TEAM NEEDS

- Clarify and check expectations for work
- Personal contributions to the team vs. team perceptions
- Personal perceptions and reactions to other team members
- Managing personal feelings in a team

MAKING DECISIONS TOGETHER

- Clarify and identify goals and objectives
- Team problem-solving model to focus efforts
- Gaining commitments and follow through

HAVING SOME FUN AS A TEAM

- Where else does humor fit into the workplace
- What is appropriate workplace humor
- Humor in difficult situations
- Humor to enhance teambuilding and communication

Formats

Formats include one-day and half-day sessions. Both formats provide participants with the tools for managing teams more successfully and becoming better team players. The one-day format includes a team-building exercise that gives participants an opportunity to practice newly acquired skills with coaching.

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